

# SaaS using Phone Numbers

These SaaS using Phone Numbers requirements ("Phone Numbers Requirements") will apply to Merchant to the extent Merchant uses a phone number with any of the SaaS ("SaaS using Phone Numbers"). These Phone Numbers Requirements supplement the [Terms of Service](#). Except as otherwise expressly set forth in these Phone Numbers Requirements, the Terms of Service, including, without limitation, any disclaimers and liability limitations set forth therein, will apply to the use of the SaaS using Phone Numbers.

Any capitalized term not defined in these SaaS using Phone Numbers requirements ("Phone Numbers Requirements") will have the meaning provided in the [Terms of Service](#).

## Phone Number Compliance

Merchant will provide oneapp with true, accurate, and complete information associated with Merchant's use of any phone number with the SaaS for which oneapp is required to have an address or any other information of Merchant or an End User, if applicable, on record. Merchant will keep the foregoing information current and provide reasonable cooperation regarding information requests from law enforcement, regulators, or telecommunications providers. Furthermore, if Merchant uses any SaaS that require the use of a phone number, Merchant will comply with any law or regulation that is or becomes applicable as a result of Merchant's software application or service interfacing with the SaaS.

## Phone Number Porting

Merchant agrees not to obtain phone numbers via Merchant's account for the sole purpose of immediately porting them out.

Merchant agrees to provide oneapp with explicit consent in the form required by oneapp for each phone number that Merchant seeks to port out. If Merchant is not the person that makes use of a phone number that is to be ported out, Merchant agrees to obtain such explicit consent from the person that makes use of such phone number prior to initiating a port-out request with oneapp. Merchant agrees not to take any action to prevent the execution of a port-out request once it has instructed oneapp to facilitate such port-out request.

Merchant's port-out request may not be possible if (a) the phone number is not in service; (b) the port-out request is prohibited by applicable law or regulation; (c) the port-out request is not supported by the underlying telecommunications provider or entity receiving the port-in request; or (d) the port-out request is unauthorized, incomplete, or incorrect.

## Withdrawal & Replacement of Phone Numbers

Merchant acknowledges that phone numbers associated with Merchant's account are subject to (a) domestic and international laws, policies, and regulations and (b) requirements of underlying telecommunications providers, international intergovernmental organizations (e.g., International Telecommunications Union (ITU)), and phone numbering plan administrators ((a) and (b) collectively, "Phone Number Rules"). oneapp may withdraw or replace any phone number associated with Merchant's account (x) if required pursuant to the Phone Number Rules; (y) if the use of such phone number violates Phone Number Rules; or (z) for technical reasons. oneapp will, where possible, provide Merchant with notice prior to any phone number withdrawal or replacement for the foregoing reasons.

Separately, oneapp may withdraw or replace any phone number without prior notice if such phone number is associated with (x) a trial account that has not been used for more than ninety (90) days or (y) Merchant's account that has been suspended for more than ninety (90) days.